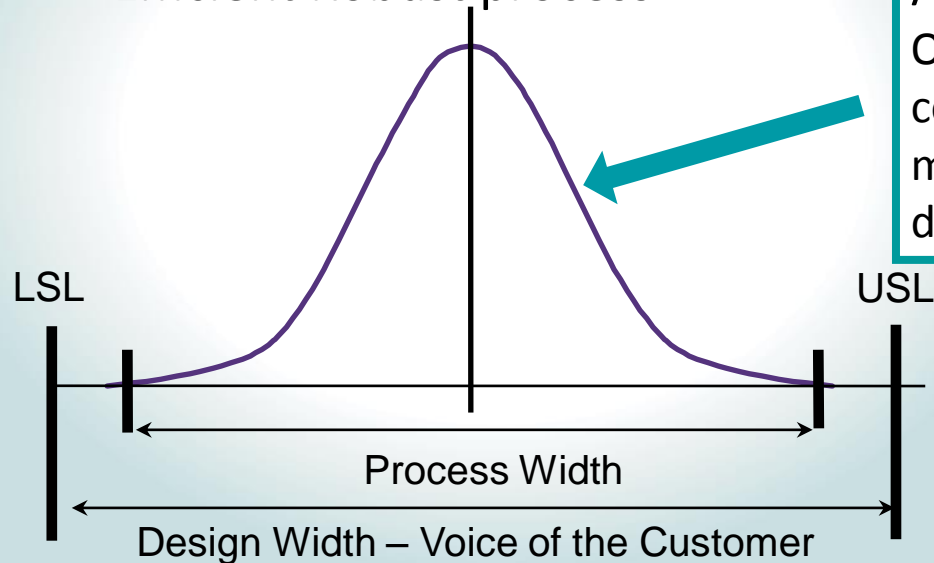


# Efficient Manufacturing

Pat Murphy

# Efficient Manufacturing

Our Goal- Maximum return for investment in our Process- An  
Efficient Robust process



A Robust Process:  
Operating in a  
consistent, Predictable  
manner with near zero  
defects

# Efficient Manufacturing

- Achieved through utilization of Good Manufacturing Practice in
  - Managing Equipment
  - Process/systems Engineering
- What to focus on?
  - What efforts add value?
  - Are you using time efficiently?
  - Sensibly employing technology?

***Get it right first time every time- Building quality into everything you do!***

# People

- People- Your most important asset
  - Engage with staff on Process Engineering/improvement projects
  - Ensure up date to training
    - Train beyond specific job function as it ensures
      - Greater engagement
      - Better at troubleshooting
      - Happy empowered employees = happy customers
  - Communications- Brief 5 min meeting each morning sharing details/data on:-
    - quality, yields, targets, etc..

# Systems-Lens Design Integrity

- Robust system for managing lens design changes/enhancements
- Verification Protocol for t/fer of your designs to 3<sup>rd</sup> Party Manufacturers
- It is a requirement of ISO 13485:2003 to plan and control product design and development

# Systems-Lens Design Integrity

- Transferring lens design.  
Verification protocol:-

- What Products?
- With who?
- With what?
- How?
- Measurement?
- Inputs?
- Outputs?



BAUSCH+LOMB	
<u>CONTENTS</u>	
1.0	Introduction.....3
1.1	Objective .....3
1.2	Scope.....3
1.3	Pre-requisites.....3
2.0	Responsibilities .....4
3.0	Procedures and Specifications.....4
4.0	Documentation Requirements.....4
5.0	Verification procedure .....5
5.1	Manufacture of lenses .....5
5.2	Inspection of lenses at Customer facilities .6
5.3	Packaging & shipping of lenses to B+L .....6
5.4	Inspection of lenses by B+L .....6
6.0	Acceptance Criteria.....7
7.0	Qualification Disposition.....7
8.0	Product Disposition.....7
9.0	Revision History.....8
10.0	Attachment Index .....8

# Process Equipment

- Ensure equipment is installed & set up correctly i.e. Validated
- Advantages:
  - Better understood process and equipment capabilities
  - Reduced scrap and defect costs
  - Reduced/optimised cycle time
  - Reduce customer returns
  - Smooth running process

# Process Equipment

3 stages of equipment install & validation

1. Pre purchase phase

- Vendor Selection
- Build & test
- Deliver

2. Installation

3. Operational and Performance testing



# Process Equipment

## 1. Pre Purchase phase

- User Requirements Specification –what you want
- Functional Design Specification-Detailed technical document of how vendor meets your URS
- Test at vendor facility before shipping:-
  - Pre- Delivery Qualification (PDQ)Or
  - Factory Acceptance Test (FAT)

# Process Equipment

## 2. Installation

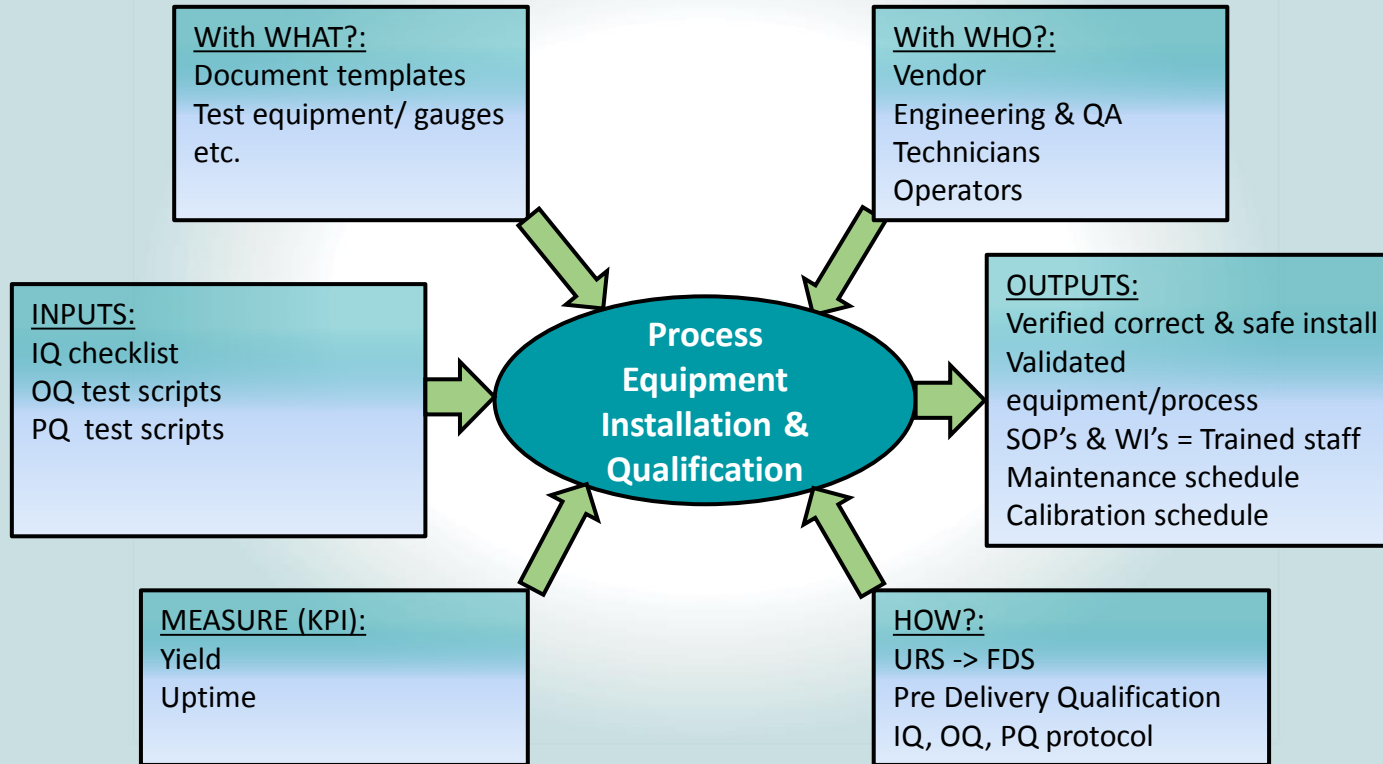
- Site Acceptance Test- conducted by vendor
- Installation Qualification (IQ)- Conducted by purchaser
  - Correct & safe hookup
  - Calibrated/set up correctly
  - Correct materials/consumables used
  - Understand critical settings
  - Operating procedures (SOP's), Work Instructions (WI's)
  - Maintenance schedule
  - Critical spares

# Process Equipment

## 3. Operational & Performance Testing

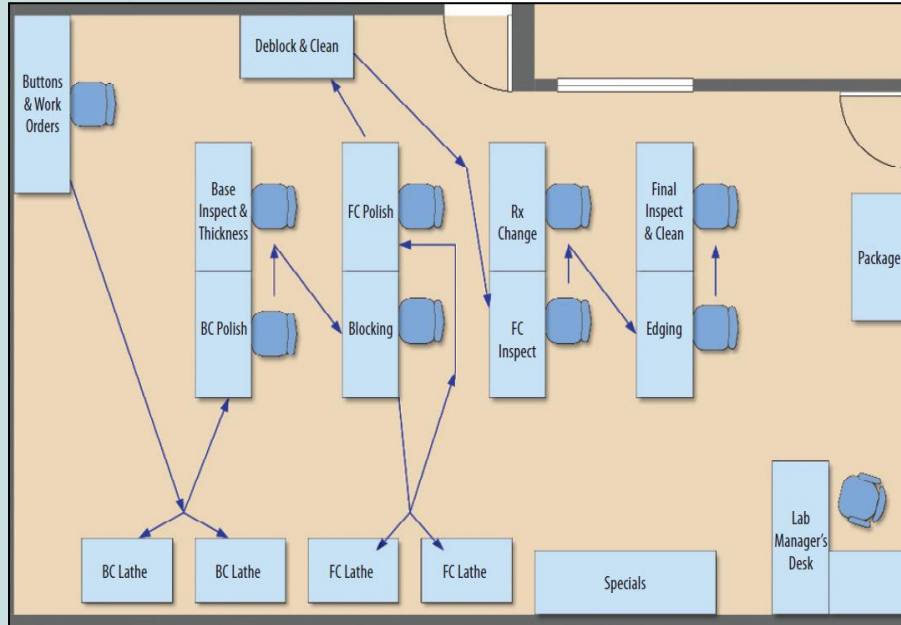
- Operational, Performance Qualification (OQ/PQ)
  - Parameters set to recommended
  - Worst case testing- limits of equipment for different products?
  - If needed conduct testing with different lens designs to determine settings
  - Test to ensure yield and quality to required standard is repeatable
  - Revise SOP's WI's as needed during OQ/PQ stage

# Process Equipment Turtle diagram



# Process layouts

- Functional/Process Layout: Similar Ops grouped together



+

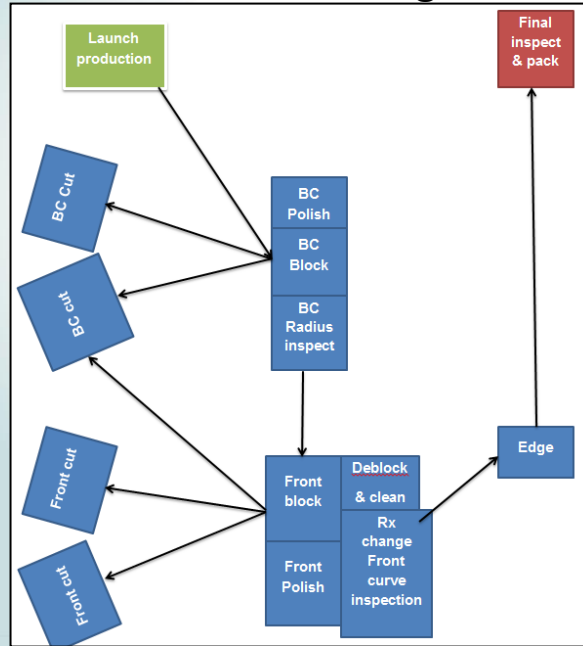
- Greater equipment Utilisation
- Easy to supervise & expand

-

- High WIP & handling
- More space needed

# Process Layouts

- Cellular Layout: Dissimilar m/c's arranged to economise flow



+

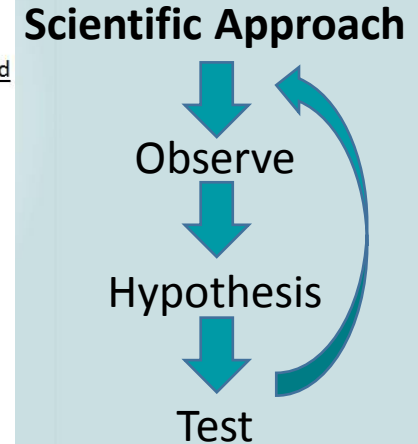
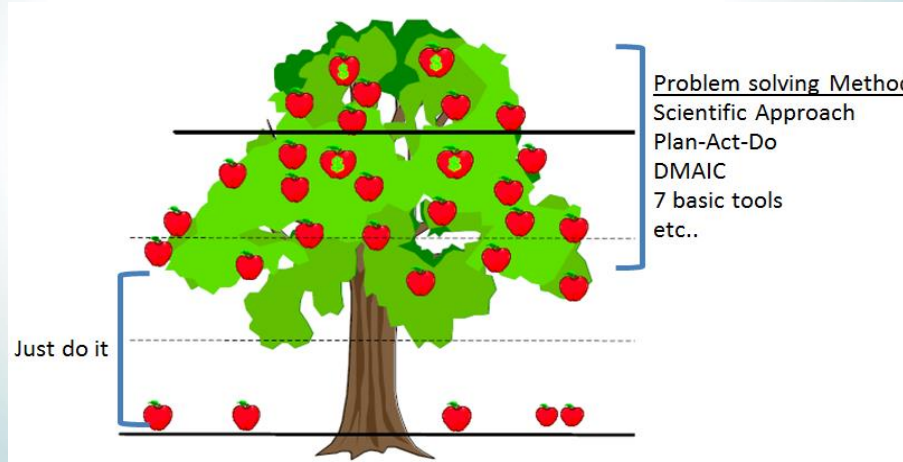
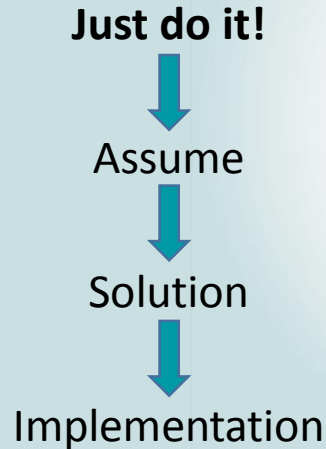
- Improved workflow
- High utilization of resources

-

- Costly to re-arrange/expand
- Possible equipment duplication

# Roadmap to Improvement

- Two approaches to help you problem solve



# Understanding Your Process

- Metrics

**M**easure **E**verything **T**hat **R**esults in **C**ustomer **S**atisfaction

- Statistical tools

- Capability analysis
- MSA: Gauge Repeatability & Reproducibility etc....

- Understanding Efficiencies

- Process map & Activity study help gather data on waste:-

- Transport
- Inventory
- Motion
- Waiting
- Over producing
- Over Processing
- Defects



# Activity Study

A study of activities (equipment & people) in a production process over a fixed time period

- Gather data to help answer:-
  - Process Efficiency & Overall Equipment Effectiveness (OEE)
    - Are equipment & personnel being utilized sensibly?
    - Hidden process steps?
    - Do you have capacity to increase or introduce new products or
      - Do you need more equipment?
      - Do you need more personnel?

# Activity Study

- Develop codes for machine & personnel tasks:

		<b>Codes</b>			
<b>Machine codes</b>		<b>Operator codes</b>			
		<b>Productive</b>		18	coolant fill
A	run	1	load/Unload m/c	19	Prepare wheels for m/c'ing
B	stop- waiting on operator	2	-	20	investigate dim. errors
C	stop - waiting on maint.	3	change over	<b>Non productive</b>	
D	stop- waiting on tech.	4	tool change	21	present but unoccupied
E	stop- change over	5	measure wheel	22	absent
F	stop- tooling change	6	paperwork	23	personal breaks
G	stop- crash	7	clean m/c	24	meal breaks
H	stop- coolant fill	8	clean area, packaging, swarf etc		
J	stop- adjustment	9	transport product	Date	
K	stop- part load error	10	absent- sourcing product	Shift	
L	stop- wash tank water fill	11	absent- sourcing tooling	Observer	
M	Stop- investigate dim. errors	12	absent- sourcing gauging	Operator 1	
N	Stop- no product	13	absent- sourcing paperwork	Operator 2	
O	Stop- load/unloaded	14	m/c adjustment	Operator 3	
P	Stop-tech	15	print part		
Q	Stop-maint	16	adjust reamer		
R	Stop-clean	17	dry part (after wash)		

# Activity Study

- Determine time frame to study:
  - Full shift most accurate

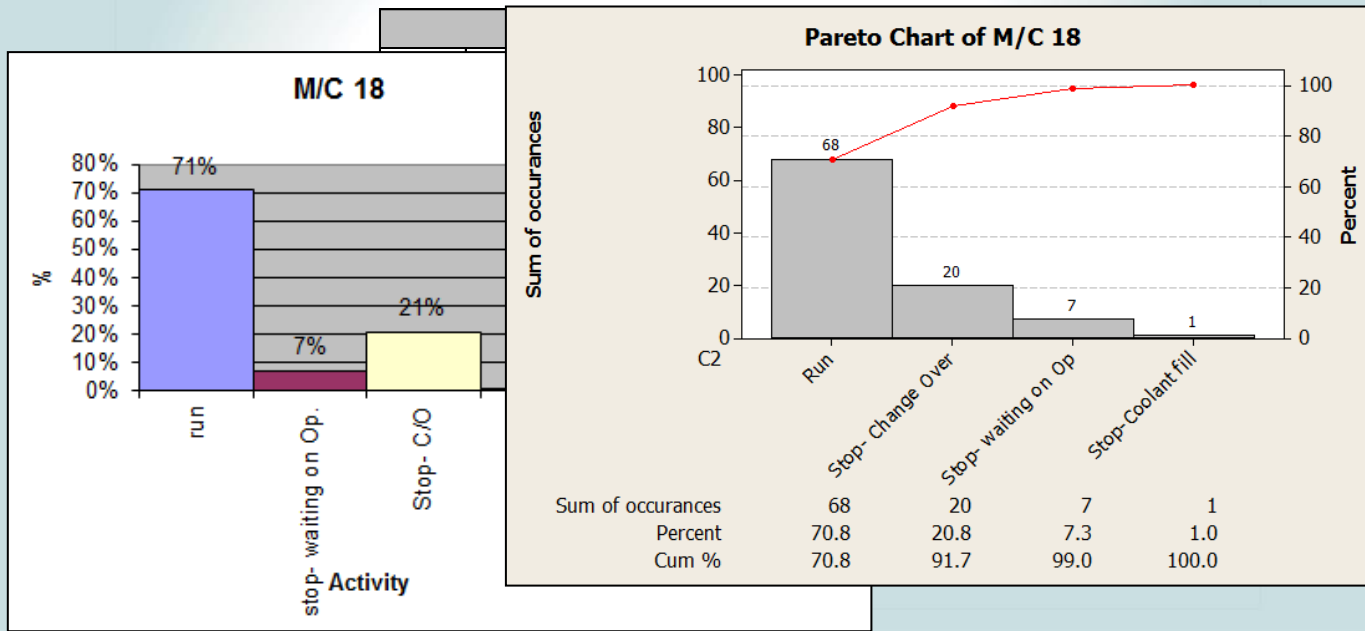
List all equipment & People

Break hour into 5 min segments

		M/C 18	M/C 19	M/C 20	Check M/C	Wash tank	Op 1
hour 1	0.00	Run	Run	C/O	Run	Run	C/O
6-6.55	0.05						
	0.10						
	0.15						
	0.20						
	0.25						
	0.30						
	0.35						
	0.40						
	0.45						
	0.50						
	0.55						
hour 2	0.00						
7-7.55	0.05						

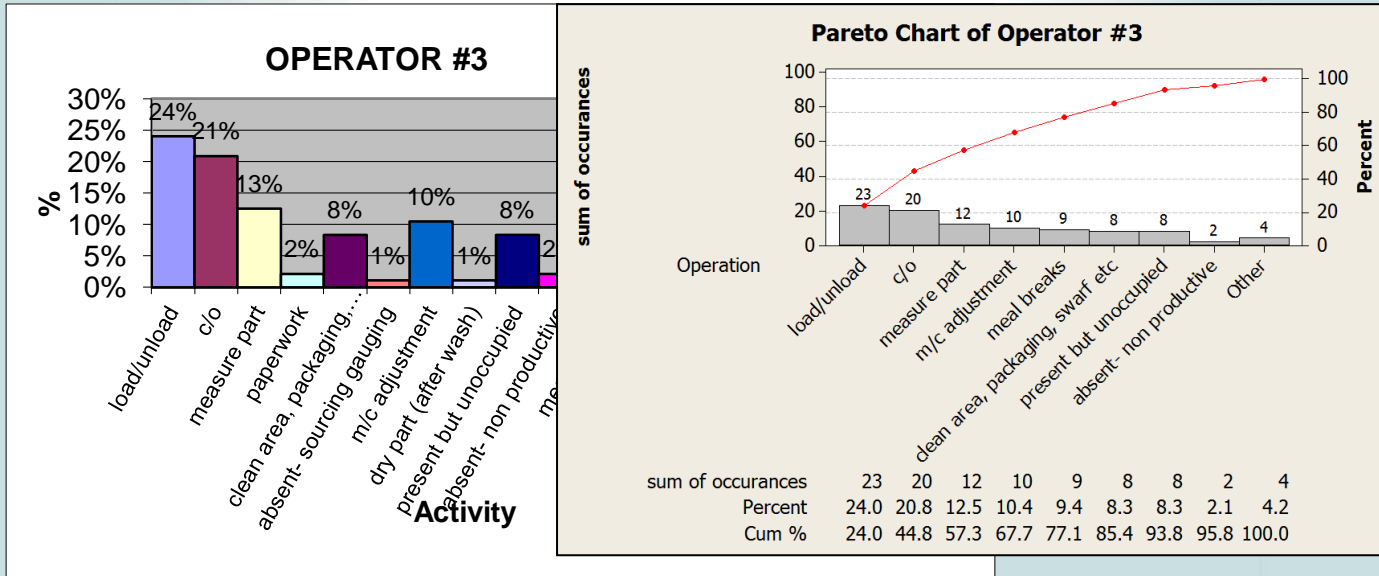
# Activity Study

- Example of monitoring:



# Activity Study

- Example of monitoring:



# Understanding Your Process


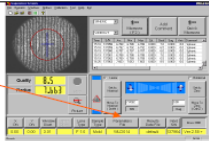


- Following study categorize process into
  - Value-added to customer
  - Non-value-added to customer (traditional waste)
  - Non-value –added-but necessary (e.g. regulatory)
- Express as Process Efficiency
  - Map process (inputs, steps, outputs) into value add and non value added steps to determine process efficiency

*Process Efficiency*

$$= \left( \frac{\text{Value added time}}{\text{Value added time} + \text{non value added time}} \right)$$

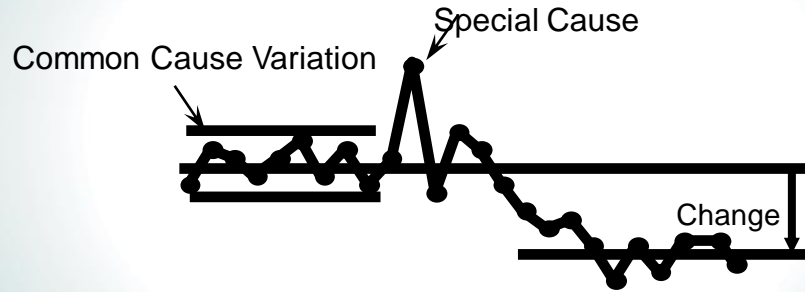
# Keeping control-sustain

- Process Control vital to sustaining and supporting an efficient process
- Work Instructions/SOP's. Mistake proof procedures using graphs, photo's, flow charts etc...

Step	Task	Symbol
<b>Set-up of Rotlex</b>		
1.	Ensure Rotlex Brass 2000 is calibrated before taking measurements. <ul style="list-style-type: none"> <li>• Ensure the correct male or female Rotlex is being used.</li> <li>• Remove any dust or lint on Rotlex lens using can of "Dust Off" or equivalent.</li> </ul>	Q
2.	Enter data onto mould data sheets provided by protocol originator.	
<b>How to measure Male / Female Mould Radius</b>		
1.	Blacken moulds using permanent marker on opposite side to critical surface, i.e. concave surface for male moulds and convex surface for female moulds.	
2.	Place mould on correct nest (I.E Female ,SL59/MOD90Z or Hypergel) with gate facing forward, press down slightly to make sure mould is sitting properly on nest. Click on "Parameter File" dialog box.	
3.		
4.	Select parameter file required.	
5.	Click on "Load" dialog box.	
6.	A Dialog box will appear asking the operator if they want save changes to the previous parameter file, click "No"	
7.	Click on "Measure" dialog box.	
8.	Radius average, Cylinder and Image Quality values will be displayed when measurement is completed. (For image quality 10.0 is the best value possible and decreases accordingly)	
9.	Record value of measurement required on relevant mould data sheet.	

# Keeping control-sustain

- On going monitoring- Run Chart

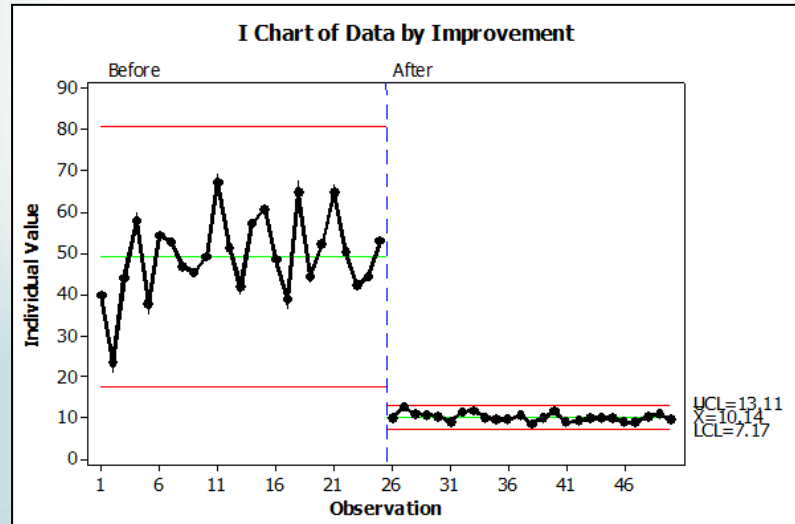


- Distinguishes between common and special cause variation
- Helps with decision making regarding making process adjustments



# Keeping control-sustain

- On going monitoring
  - Monitor performance over time to detect trends and monitor changes made



# Efficient Manufacturing

In summary, an efficient process leads to

- Reduced non value added activities
- Increased capacity & quality
  - Optimised process layout
  - Mistake Proof streamlined procedures
  - Engaged productive employees
  - Optimised use of equipment

Continuous monitoring and improvement are key to long term success

***Thank you for your time!!***